



## IMPORTANT – PLEASE READ UPON RECEIPT

Dear Student:

Thank you and welcome again to Rusty Wallace Racing Experience! You can look forward to having an amazing day and the experience of a lifetime, so please let us know if there is anything we can do to assist you. Please take the time to go over the enclosed materials carefully.

***There are five important policy matters that we want to make sure you understand:***

1. Rusty Wallace Racing Experience's cars are real racecars and have manual transmissions with a window opening that you will need to pass through. If you feel you may need assistance, just let us know.

2. If you need to re-schedule a booked experience outside of 30 days of your event, you may do so free of charge. In the event you need to re-schedule your experience within 30 days of your event date a re-scheduling fee will apply. The Fee will be equal to half of your purchase price. The one exception is for a documented medical situation which prohibits the customer from participating in the racing experience.

**NO REFUNDS FOR ANY REASON**

3. If you fail to arrive at the track at your assigned time you will forfeit your class and any monies paid.

4. As you will see, at Rusty Wallace Racing Experience, the student is given a great deal of freedom on the track. To help ensure that this freedom is used properly and to keep our prices low, if a student causes an accident, Rusty Wallace Racing Experience requires him/her to bear some of the financial responsibility for repairs. You will find the full details, as well as information on our Vehicle Protection Plan, in this packet.

5. The RWRE crew is happy to work through any challenges you may encounter at the track. If we can do anything to make your day even more special, just let us know.

***If you have any questions or concerns about the above policies, please call our office immediately.***

On behalf of everyone at Rusty Wallace Racing Experience, thank you again! We look forward to sharing your experience of a lifetime with you!

See you at the track,

Your PIT CREW at RWRE



## HOW TO GET THE MOST OUT OF YOUR DAY WITH RUSTY WALLACE RACING EXPERIENCE

We want you to have fun and learn as much as possible at your Rusty Wallace Racing Experience class. The first step is for you to read this information before you arrive.

***If you feel that anything is unclear, or if you have questions of any kind, please bring your concerns to the attention of your instructor at the Drivers Meeting.***

### Cancellation or Rescheduling

If you need to re-schedule a booked experience outside of 30 days of your event, you may do so free of charge. In the event you need to re-schedule your experience within 30 days of your event date a re-scheduling fee will apply. The Fee will be equal to half of your purchase price. The one exception is for a documented medical situation which prohibits the customer from participating in the racing experience. **NO REFUNDS FOR ANY REASON**

### Inclement Weather

We use our best efforts to conduct each class as scheduled. Rest assured, no matter what the weatherman says, we will always attempt to travel to the track and prepare to serve you. However, if rain or other inclement weather causes unsafe conditions, this can lead to delays and/or the need to reschedule a class. Rusty Wallace Racing Experience shall be the sole judge of whether the class needs to be delayed or rescheduled. In the event of inclement weather it will be the participant's responsibility to contact RWRE for the status of their event. For updates please contact your event coordinator and/or check our website. Our event coordinators will provide hourly updates via voicemail but, again, it will be the participant's responsibility to report to the track at the scheduled time regardless of apparent or predicted weather conditions. If we cannot get your experience in you will have one calendar year to reschedule.



## General

Dress comfortably according to the season and predicted temperature. The cars and fire suits will be warm; in the summer, plan to wear light clothing such as shorts and a T-shirt under your fire suit. It may be chilly or windy during the day; you may wish to bring a light jacket to wear over your driving suit while you are waiting.

***VERY IMPORTANT: On the day before and the day of your event, especially when the weather is very warm, please stay hydrated!***

The shoes you wear should allow you to feel the pedals through the sole. A tennis shoe or equivalent usually works best. Please don't wear shoes that could be damaged by dirt, oil or scratches. Avoid shoes with soles that are significantly wider than your foot because they could cause you to inadvertently press two pedals at once. Boots are not allowed. Shoelaces may be taped with duct tape by our crew if they are too long. Shoes that do not cover your entire foot (such as sandals) are not permitted. Socks must be worn so that your ankles are covered.

It's not necessary to arrive any earlier than the time we've told you (30 minutes prior to your class time). When you arrive, check in at the Registration trailer. Personnel there will issue your driving suit and helmet prior to the Drivers Meeting. We have full-face helmets and driving suits in sizes to fit everyone. If you have your own suit and helmet, you're welcome to use them. However, helmets must be for automotive use, be functional with a hans device, and have a Snell rating.

Once you're checked in and ready to go, don't leave the area. Barring circumstances beyond our control, your Drivers Meeting will start on time. If all students are present, the meeting may even start a few minutes early. Please turn off cell phones and pagers during the meeting. Sorry, the meeting is for drivers only. Your family and friends can use the time to watch other classes on the track, plan their video and photo shots, or even go for a racecar ride. Your Drivers Meeting will last 45 – 60 minutes. The entire day will last about 2 – 2 ½ hours (for larger packages, please allow additional time).



## Your Day at the Racetrack

### Registration

When you arrive, first you'll check in at the registration trailer on pit road. You'll fill out your registration form and have a chance to purchase a Ride-Along with a Pro, Vehicle Protection Plan and an In-Car Video, if not already included in your driving package.

### Suiting Up

After registering, you're off to fitting, where you will suit up in a fire-retardant racing suit over your clothes. You're also fitted with a properly sized full-face Bell or Simpson helmet.

### Driver Orientation

Once all the guests have arrived and registered, driver orientation begins. A racing school instructor covers the flags used, how to enter and exit the track, finding your line, passing, and more. By the end of this session, you have everything you need to begin a safe driving experience.

### Driver Orientation Recap

Now that you are familiar with the proper driving lines and controls of the racecar, the instructor will recap all of the safety features of the racecar. Finally they will then answer any questions you may still have. Remember, there is no such thing as a stupid question. We want to make sure you are completely comfortable with all of the information you have learned.

### Ride-Along with a Pro (OPTIONAL & highly recommended)

We recommend going for a Ride-Along with a Pro before getting behind the wheel yourself. It will not only help you get comfortable in a racecar, but you'll have a better understanding of how the car operates and handles, get a feeling for the racing line while at speed, and see firsthand how fast the car can go on the straightaways and especially in the corners. After a Ride-Along, we find that students feel more comfortable and up to speed. You'll already be ready for it!



## Climbing Into the Driver's Seat

Once your racecar is ready and your gear properly adjusted, it's time to climb into the driver's seat. After a few pit-side photo shots by our on-staff photographer - who will have the photos available for purchase after you're done - our staff gets you strapped into a vehicle capable of 155 miles per hour (actual top speeds will vary by track type). You'll get earpieces to slip under your helmet so that you can hear your instructor while you're on track. We ensure that you're comfortable and correctly restrained in a 5-point harness, and then you're ready to race!

## Racing the Track

Using an in-car radio, the instructor guides you out onto the track. They'll work with you and the other students on accelerating, braking, passing, and finding your fastest line.

With your loved ones on the sidelines watching you experience the once-in-a-lifetime thrill of a heart-pumping, white-knuckle race car drive, you focus on the track ahead while the roar of the engine drowns out every other thought. When you finally step out of the racecar to the cheers of your family, you feel like a kid again, and nothing can ever erase that memory. Your dreams have been fulfilled, one lap at a time!

## After Your Experience

When the checkered flag waves, it's back into the pits and out of your safety gear. Now you can stop by the trailer to purchase photos of your racing experience shot by our track photographer. We also have Rusty Wallace Racing Experience merchandise available to purchase. The best thing you'll take away with you, though, is the memory of your once-in-a-lifetime adventure...unless, that is, you want to come back and do it all again.



# VEHICLE PROTECTION PLAN

***Please read and understand our racecar damage policy.***

We offer a racecar VPP on the racecar for your racing experience. As you will see, at Rusty Wallace Racing Experience, the student is given a great deal of freedom on the track. To help ensure that this freedom is used properly and to keep our prices low, if a student causes an accident, Rusty Wallace Racing Experience requires him/her to bear some of the financial responsibility for repairs. **Due to the quality and safety built into the racecars, and the experience of our instructors, damage is rare.** It is IMPERATIVE that you listen to your instructor and follow their direction, as damage to the car becomes increasingly more probable if you do not listen carefully and follow their procedures.

The fee for the VPP per experience is **\$60 For Short tracks & Bull Ring tracks, \$75 for Speedways, Super Speedways & all Canadian tracks.** You may purchase this VPP at any time before your class begins. It limits your financial responsibility for damage to the racecar to \$1,000. If you make a mistake and hit the wall, another car, spin out, etc., our staff will investigate and make a determination on site as to whether or not you were at fault for the accident. If the staff determines the accident to be your fault, your experience will end immediately and you will be responsible for damage to the racecar, up to \$1,000 **on site.**

Please be aware that while purchasing the VPP is not mandatory, without it, **you will be responsible for any damage to the racecar up to \$15,000 on site!!! Your own personal auto insurance policy will not cover you as the race car is a non-registered, non-titled vehicle.** To purchase the VPP ahead of time please call us at the number below. If you are unsure whether your package already includes the VPP, please check your confirmation letter. If it does not state "with Vehicle Protection Plan" after your package name, you do not have this coverage included!

***Please note that prices are subject to change without notice.***



## VIDEO PACKAGE

**For \$39 you can have a memorable video of your driving experience. Your video will be captured using a GoPro camera and you will be provided with the Micro SD car and adapter. This is a single view roof mounted video showing your driving experience just like you see every weekend watching NASCAR.**

**Can I use my own GoPro? NO**

**Due to insurance regulations you cannot bring your own recording equipment into the vehicle. All recording systems must be provided by RWRE.**

We will have a laptop station setup for you to check your video after your race exp.

**YOU MUST CHECK IT BEFORE YOU LEAVE THE TRACK.**

If the video did not record properly then you will be refunded right there at the track.

**ONCE YOU LEAVE THE TRACK ALL VIDEO SALES ARE FINAL & NO REFUNDS WILL BE ISSUED.**

*We make every effort to ensure that the video equipment works properly, but filming in the racecar can be a very difficult environment, and equipment sometimes fails. If there are any problems, Rusty Wallace Racing Experience's sole responsibility will be to refund any money paid for the video. You will NOT be "comped" an entire experience should your video fail.*



## PHOTO PACKAGES AVAILABLE

As if the memories aren't enough, Rusty Wallace Racing Experience is happy to offer a photo plaque for purchase after your racing experience.

Photos are taken of all drivers while with their racecar, in full helmet and fire suit, prior to going out on track. The photos are printed in our trailer while you're driving, and will be available shortly after your racing experience is completed. Prices and photo packages vary; please see any of our staff members in the trailer to view your photos after your racing experience is through.



## MERCHANDISE AVAILABLE

Rusty Wallace Racing Experience also has T-Shirts, Sweatshirts, Polo Shirts, stickers and hats available for sale at our trailer. There are displays inside the trailer of the merchandise that we have to offer. Please feel free to browse our merchandise!

We also have coolers stocked with bottled water, soda, and Gatorade to purchase if you are thirsty. It gets awfully hot in that racecar! Again, please be sure to keep hydrated throughout the day. You are more than welcome to bring your own cooler with food and/or drinks (non-alcoholic please) as well.



## ANSWERS TO SOME OF YOUR QUESTIONS

### \***Do I need any race experience?**

No. Just the need for speed and the desire to drive a REAL NASCAR racecar.

### \***What types of cars are available?**

Real NASCAR racecars from top NASCAR teams including Chevrolet Monte Carlos, Pontiac Grand Prix, Ford Fusions Toyota Camrys, Dodge Chargers, and for our Short Track Division, NASCAR style Super Late Models.

### \***Are they real racecars?**

You bet! They've all been raced in competition. (Including one that raced at Daytona in 2010!)

### \***How FAST will I go?**

Real Fast! Every student and track is different, but we encourage you to drive the cars near race speeds.

### \***Do I have to follow a pace car?**

NO!! We are one of the only driving experiences that **do not** require you to follow a pace car. On certain select short tracks you may be required to follow a pace car for a couple of laps. These laps will not count against your purchased lap total.

### \***Do I need to bring anything?**

No, we provide everything. You should dress comfortably with a T-shirt that will fit under the driving suit and sneakers. (**NO BOOTS**) Friends and family, cameras and video cameras are encouraged. Sunglasses are recommended.

### \***Do I need a reservation?**

Yes, programs are scheduled in advance.



**\*How old do I have to be?**

You must be 18 years old and have a valid driving license to drive and passengers for ride-alongs must be 14 years old or older.

**\*Do you offer photography or video?**

Yes, we typically offer in-car videos and professional digital photography to remember your day at the track. There is an additional charge for these options.

**\*What if it rains?**

We will reschedule you at no cost, but no refunds will be given.

**\*What if I wreck?**

You are responsible for your health insurance. A Vehicle Protection Plan is available for \$60 or \$75 depending on track size, for damage to the racecar, subject to a \$1,000 deductible. Due to the quality of the training and cars, damage is rare.

**\*What if I can't make it?**

Please be aware that we have a limited amount of dates at each location. Times are filled on a first come, first serve basis. We will do our best to accommodate your scheduling preference. If you need to re-schedule a booked experience outside of 30 days of your event, you may do so free of charge. In the event you need to re-schedule your experience within 30 days of your event date a re-scheduling fee will apply. The Fee will be equal to half of your purchase price. The one exception is for a documented medical situation which prohibits the customer from participating in the racing experience. **NO REFUNDS FOR ANY REASON.** **Prices subject to change without notice.**